



Transmission Core Policy

Up-front core charge

When a Muldoon's Performance Transmission (MPT) is ordered for shipment to the customer or for pick-up by the customer at MPT for installation elsewhere:

- Core refunds are processed in the form of a check mailed to the shipping address provided.
- If core return sheet is not completed and returned with your core, we will not honor a core refund.
- The core returned must match the core sent out (e.g., must receive a 48RE core with 48 internals if a 48RE transmission was purchased).
- Cores must be returned within 2 weeks of product receipt. Cores returned after 2 weeks are subject to a \$25.00 refund reduction per day.
- We expect a light film of oil on the case but if your core is caked with dirt/debris when received, we will deduct \$50.00 from your core refund.
- If returned core is found to be damaged, compromised or unacceptable in any way Muldoon's Performance Transmissions has the right to refuse it. It is the responsibility of the customer to properly package and secure the core for return shipment.
- When core hard parts are not reusable (e.g., case, drums, O/D housing, valve body, stator, etc.), we will deduct the going rate for replacement parts (e.g., \$225.00 for O/D housing) from your core deposit. We will notate any such deductions on your core refund.

Installed transmission core charge

When your transmission is being installed at Muldoon's Performance Transmissions, we do not assess an up-front core charge under the assumption that the existing transmission in the vehicle is a sound core:

- When core hard parts are not reusable (e.g., case, drums, O/D housing, valve body, stator, etc.), we will deduct the going rate for replacement (e.g., \$225.00 for O/D housing) from your core deposit. We will notate any such additions to your invoice.
- We expect a light film of oil on the case but if your core is caked with dirt/debris, we will add \$50.00 to your invoice.