

## 610 South Street New Castle DE 19720

## **CORE RETURN**

Cust	omer Name:
Cust	omer Telephone:
Cust	omer Address:
Prod	uct Purchased:
	I am returning my core after purchasing/receiving a Muldoon's product.
	or
	I am sending my core in up-front prior to the shipment of a Muldoon's product.

## **Core Return Policy**

Core refunds are processed in the form of a check mailed to the shipping address provided.

If core return sheet is not completed and returned with your core, we will not honor a core refund.

Cores must be returned within 2 weeks of product receipt. Cores returned after 2 weeks are subject to a \$25.00 refund reduction per day.

If returned core is found to be damaged, compromised or unacceptable in any way Muldoon's Diesel Performance has the right to refuse it. It is the responsibility of the customer to properly package and secure the core for return shipment.

Valve Bodies must be unmodified and have original rooster comb. Please reuse the packaging in which your valve body was sent. We don't need it, so please do <u>not</u> send in your park rod.

Transmissions must be complete with no missing internal parts. Please reuse the ratchet straps that were used when we sent your transmission. We expect a light film of oil on the case but if your core is caked with dirt/debris when received, we will deduct \$50.00 from your core refund.

Valve bodies, Transmissions and Torque Converters must be completely drained of all oil.

The core returned must match the core type sent out (e.g., 48 for 48).